

Code of Practice

for Clubs, Pubs and Late Night Bars
in Cork City Centre



www.corkcitycares.ie - a Cork Marketing Partnership initiative



Heineken
Ireland



CORK MARKETING PARTNERSHIP

Responsible Serving of Alcohol

Alcohol retailers will take all reasonable steps to promote the RESPONSIBLE SERVING OF ALCOHOL and will:

1. Ensure adequate entry procedures are in place, allowing inspection and evaluation prior to entry.
2. Ensure that draught products are on sale at all times during opening hours.
3. Ensure the responsible serving and promotion of alcohol and that it is undertaken in compliance with the MEAS Code of Practice on the Naming, Packaging and Promotion of Alcohol.
4. Train staff on issues pertaining to the responsible service of alcohol, and also encourage all staff, management and ideally licence holders to participate in Club Cork.
5. Ensure that take away sales are not made after 10pm.

Underage Drinking

Alcohol retailers will take all possible steps to ensure that alcohol is not served to be consumed by any person under the age of 18 years of age and will:

1. Make regular checks for persons who are under 18 years of age consuming alcohol on their premises and where a patron is suspected of being under 18, demand appropriate identification, such as a Driving Licence, Garda Age Card, Passport, Identity issued by member EU State, or document prescribed by Minister.

Security / People Safety

Alcohol retailers will take all reasonable steps to ensure that a safe environment is created for people within their premises, which includes entering and leaving the premises, and will:

1. Observe the demeanour of patrons entering the premises and ensure that no intoxicated person is allowed to enter the premises. Security staff should also consider the signs of Drug use.
2. Ensure that door and bar staff will act in a friendly and non-aggressive manner and will be properly and effectively trained by such methods as Club Cork and the Private Security Industry - Licensing and Regulation, to comply with the Private Security Services Act 2004.
Note: since March 31st 2006, all security personnel must be trained and accredited.
3. Ensure that door staff and bar staff are trained in measures which deal effectively with situations which may arise, so as to, minimise the possibility of an incident.
4. Ensure that door staff marshal the exiting of patrons in particular at closing time and maintain a presence until the crowd has dispersed. Where possible the exiting strategy should include fragmentation of the crowd through different exits.
5. Ensure that every effort will be made to prevent glasses or bottles being removed from the premises.
6. Monitor premises for, and ensure there is, no overcrowding.
7. Ensure that the use of late night transport will be facilitated and promoted.
8. Where Pub Watch schemes are in existence, full co-operation will be encouraged with liaison Gardaí.

Drugs

Licensee to develop operating procedures on the premises that address preventative and harm reduction strategies in order to prevent the premises being used for illicit drug dealing, and will:

1. Adhere to a drug free policy.
2. Train staff on how to identify and respond to illicit drug use within the premises.
3. Offer unrestricted access to free drinking water.
4. Keep educational information in designated areas.
5. If a patron is suffering, seek medical assistance in line with Club Cork guidelines.
6. Where possible, collect unattended drinks and bottles to prevent tampering.
7. Inform Gardaí of any substance activity involving the taking or dealing of drugs, and appoint the licensee or nomination thereof to act as Gardaí liaison.

Additional measures for Clubs and Late Night Bars

1. CCTV cameras will be in operation and tested regularly. A code of operation will be in place to ensure the integrity and security of information gathered.
 - Information available from Garda Frank James, Anglesea Street, Cork.
 - The System must also comply with directions of District Court Judges in Cork City.
2. External lighting will be left on until a minimum of 4 am Thursday to Saturday and 2.30 am on Sunday.

3. Internal lighting will be brought up from 2 am; music will also stop at this time.
4. Security personnel will remain at exits or outside premises until all patrons have dispersed. Such security personnel will wear luminous jackets, and will be pro-active in monitoring and ensuring the safety of patrons exiting and around their premises.
5. Premises will strictly adhere to the terms of their exemptions in relation to closing time.
6. Premises will be cleared of all patrons by 2.30 am or within the terms of their exemptions.
7. Security registers to be kept by all premises.

Signed _____

On Behalf Of _____

Date _____

Address _____
